

Mandale House, Bailey Street, Sheffield

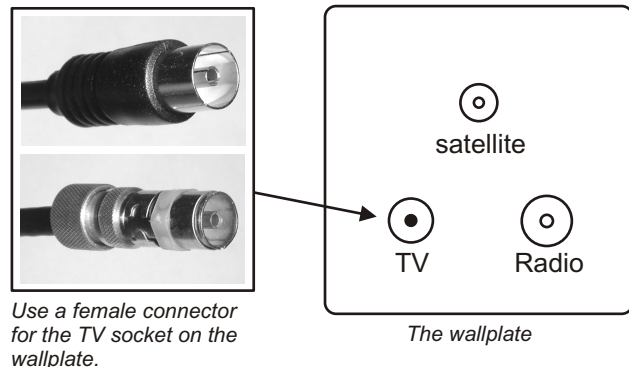
TV distribution system

TV and radio signals available at each apartment

- (a) The five basic analogue TV channels
- (b) All the digital terrestrial TV and radio channels (including Freeview and TopUp) that are available in the area.
- (c) All the TV and radio channels from the group of satellites at 28° E, including Sky and Freesat.

The TV wallplates

The wallplate ('aerial socket') is in the corner of the living room. Some flats also have one in a bedroom. The wallplate has three sockets. These are for satellite, TV, and radio respectively. The bottom left socket is for TV. This socket is a 'male' type, and needs a 'female' connector on the lead that goes to the



TV set. If you ignore this and connect to the radio socket (which is 'female') you will have poor TV reception. Note that service visits caused by connection to the wrong socket will be chargeable. To connect to the 'male' TV socket you can use a black flylead of the type supplied with VCRs. These usually have a 'male' at one end and a 'female' at the other. Alternatively you can use a normal male-male flylead with a 'line connector'. This is a little adaptor that will link two male connectors.

Freesat+, Sky+ and Sky HD

The wallplate has only one satellite connector, so satellite receivers that need two connectors cannot, unfortunately, record one satellite channel and view another simultaneously. If you have a TV socket in a bedroom you could probably run a cable from that socket to the living room to get round this problem.

Reception problems?

Before you ask for a service call, eliminate problems that are within your control. Make sure (a) you have connected to the correct socket on the wallplate, (b) the TV set and recorder are properly tuned in, and (c) the flylead isn't faulty.

Flylead

This is the fairly thin coax lead that connects the wallplate to your TV equipment. There might also be one linking your recorder to your TV set. Faulty flyleads are a major cause of poor reception, especially for satellite TV. Please try replacement flyleads, and also double-check that you have connected to the correct socket on the wallplate. Satellite flyleads have identical screw-type connectors at both ends.

Tuning

For terrestrial TV you should do a complete re-tune, using the 'factory reset' or 'default' option. Don't be put off by warnings that 'all tuning data will be lost'. The quicker 'add channels' (etc) option is not always effective. Be aware that some older TV sets and set-top boxes do not comply with current broadcast standards and cannot retune correctly. If for example you find that the BBC channels appear as 801, 802, etc, this is the fault of the equipment, not the TV system.